

Update to Residents on the COVID-19 Response -March 27, 2020

The strata councils wish to thank everyone who has been co-operating to reduce the risks of the novel coronavirus and the spread of COVID-19 in the building. We understand these are stressful, unsure times and present challenges to people in many ways.

The strata has employed door guard service for after Oncore's desk hours to assist in restricting non-essential guests from entering.

Residents MUST refrain from congregating in the common areas. Please keep the following in mind:

- The lobby has the most traffic and therefore the most risk. Only travel through the lobby if necessary.
- Maintain safe physical distances – keep 6 feet apart.
- Do not ride elevator with multiple people. 2 occupants max.
- Keep hands from touching surfaces.

We also would like to remind you that non-essential visitors are not to enter the building. The following is a list of persons that would be deemed not essential:

- Family/Friends on social visits (use phone or internet to stay in touch).
- Hairstylists or barber services.
- Personal suite cleaning services.

If you employ any of these services in your home, please postpone until the requirements for physical distancing are no longer needed.

As these circumstances unfold, we hope to keep you updated and provide further useful information to ensure residents can adapt to the important safety.

Again, your cooperation is appreciated to help keep everyone safe and healthy.

Sincerely,

Your Strata Councils for Mayfair and RiverBend