



## **Update to Residents on the COVID-19 Response – May 28, 2020**

As we move into the next stage of the COVID-19 Pandemic response, your strata council wants to thank everyone who has been cooperating to reduce the risks of the novel coronavirus and the spread of COVID-19 in the building.

We ask for your continued vigilance in protecting yourself and all of your neighbours. As the physical distancing restrictions ease, the council still has concerns about the resurgence of cases. With this and your safety in mind the council has determined to keep the existing protocols until they meet again on June 2, 2020 and assess what is happening in the province. The strata council would ask for your continued cooperation until the provincial health authority gives some certainty on the state of the province.

In addition to previous protocols, the strata council has developed a safe procedure for move in and move outs. If you are planning a sale or change in residency, please ensure the council has advanced notice to develop the specific safe move plan for your property.

### **Physical Distancing Reminders:**

- The lobby has the most traffic and therefore the most risk. Only travel through the lobby if necessary.
- Maintain safe physical distances – keep 6 feet apart.
- Do not ride elevator with multiple people. 2 occupants max.
- Keep hands from touching surfaces.

**We also would like to remind you that non-essential visitors are not to enter the building.** The following is a list of persons that would be deemed not essential:

- Family/Friends on social visits (use phone or internet to stay in touch).
- Hairstylists or barber services.
- Personal suite cleaning services.

If you require service contractors for maintenance to your suite with urgency, we ask that you contact the council to arrange a safe work plan.

Again, your cooperation is appreciated to help keep everyone safe and healthy.

Sincerely,  
Your Strata Council for The RiverBend